

Makan M. Pact

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EDUCATION

Loyola Marymount University

Bachelor of Arts Candidate, Public Policy

GPA 3.6

Los Angeles, CA

May 2024

- Relevant Courses: Fundraising for Nonprofit Organizations; Financial Management of Nonprofits

PROFESSIONAL EXPERIENCE

Girl Scouts of America

Intern

Culver City, CA

2019 – Present

- Recruit Girl Scout Members by cold calling; increased return call response by 25% in one quarter
- Presented at local middle schools and organizations regarding benefits of membership
- Assisted enrolled members with achieving merit badges and certification
- Support the Director of Strategic Initiatives with goal-setting within the Southern California Region
- Monitored social media platforms to promote programs, cookie drives and troop achievements

Purple Heart Haven

Crisis Line Volunteer

Los Angeles, CA

2018 – Present

- Answer calls from adolescent runaways and transfer to clinician staff
- Accompany clinician staff during intake process and file completed documents
- Efficiently organize storehouse and closets that hold food and clothing for temporary boarders
- Arrange rooms for group intervention and mediation appointments
- Update confidential client files using Excel software

Boys and Girls Club

Peer Mentor

Santa Monica, CA

2018

- Attended weekly Black Male Think Tank meetings with four middle school boys
- Discussed social and peer conflict resolution strategies with mentees
- Tutored high school algebra to tenth graders; improved math scores by 15 points in one semester
- Communicated with parents about children's needs, milestones and concerns as appropriate
- Paired older students with younger students to provide advice during weekly check-ins

CAMPUS & COMMUNITY INVOLVEMENT

Intercultural Student Alliance, President

Hilary Clinton Campaign Volunteer

First Gen Club, Secretary

Meals on Wheels, Volunteer Group Leader

Crimson Circle Service Organization, Member

Into the Streets, Volunteer

Tower Yearbook, Student Life Editor

SKILLS & TECHNOLOGY

Computer: PC and MAC Microsoft Office, Excel, PowerPoint, InDesign

Languages: Conversational in French and German

CPR Certified